Scott Allen ux & product design leader

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Summary An industry pioneer with more than 20 years experience in leading creative, UX, and Product Design across global B2B and B2C organizations, including innovative marketing campaigns, visual identity systems, and cutting-edge user experiences across web and mobile.

Work Design Director Experience Allen UX & Design | Chicago, IL | Feb 2024 - Present

• Consulting and supporting nonprofit organizations (United Way, CultureALL, and more) in the midwest with marketing, design, strategy, and communication efforts.

Director of User Experience (UX)

Corteva Agriscience | Johnston, IA | Aug 2019 - Dec 2023

- As the Director of UX for Corteva (DowDupont), I established the UX Center of Excellence (CoE), user experience standards and best practices, user research methods and tools, design thinking strategies, and cross-functional processes with engineering, QA, business analysts, and third-party vendors.
- Directed an inclusive user experience team of over 30 internal skilled designers, researchers, and strategists, as well as 50+ external global vendor team members, fostering a multi-disciplinary and multicultural effort to drive innovative outcomes and improved customer engagement.
- Designed and implemented the design system to be used across the large portfolio of products, ultimately reducing production costs by more than \$500k annually, and recognized a considerable reduction in product development timelines.
- Collaborated with other senior leadership and global product owners to define business objectives, resulting in bringing product discovery and user testing in-house to avoiding costly projects with vendors, saving \$5 million over 4 years.
- Spearheaded the successful and innovative Pioneer Seeds e-commerce portal from discovery/concept to launch. Leading the industry as the first agriculture seed company to provide sales direct-to-consumer.
- Led a cross-functional team in the user research, product design, and launch (0-1) of the Pioneer native mobile sales tool that allowed the organization to sunset 10 legacy products and save \$10 million in annual product maintenance.
- Educated the organization on integrating Generative AI tools across text, code, and images decreasing media budgets by \$50-100k annually, and development timelines by 10%. Developed risk assessments, implementation plans, and learning management modules.

Head of Creative & UX - Consultant

Schneider Electric | Paris, Île-de-France, France | Jun 2011 - Aug 2019

Led product design and user experience efforts across the global <u>Partner Portal</u> and <u>Energy Management</u> enterprise software solutions, building and leading a team of 40+ UX & front-end development professionals.

- Designed, marketed, and contributed to the product strategy for the development of the energy management and sustainability services application, Resource Advisor (SaaS), from initial revenue of less than \$15 million annually to more than \$1 billion.
- Contributed to the hiring, training, and managing of a cross-functional team tasked with designing a digital partner portal using SalesForce Lightning. Achieved an increase in user accessibility and efficiency by implementing a standardized UI and ensured compliance with GDPR.
- Collaborated with regional (NA, LATAM, EMEA, APAC) leads to consolidate worldwide partner portal instances into a unified platform with an effective interface design and centralized identity management system.

• Created and oversaw the distribution of comprehensive print/PDF/web style guides and design systems for the brand, encompassing identity, digital products, packaging, email marketing, web specifications/guidelines, and sales/partner communications.

Founder, Chief Experience Officer

Monkeyfoot Interactive | Des Moines, IA | May 2008 - Sep 2019

- As the CXO, I led the charge in setting the design and research processes, product offerings, and overseeing executive account management and product management for international Fortune clients, including Schneider Electric, IZEA, Fox Sports & SPEED Channel.
- Developed and implemented SEO strategies and marketing campaigns for clients, resulting in top 3 organic search placement for critical keywords and phrases, leading to substantial reduction in CPAs and increase in user acquisition and engagement.
- Collaborated with sales and marketing teams at SPEED Channel to ensure seamless integration with the overall visual experience and motion elements of new online advertising tools, contributing to the successful merger with Fox Sports' online network.

VP of Creative Services

MindComet Corp | Orlando, FL | Jul 2003 - May 2008

- Demonstrated ability to oversee multiple projects simultaneously, while directing the agency's 80+ billable production team encompassing design, research, development, multimedia, and marcom, resulting in successful products and campaigns for global brands: Disney, ADT, Tyco, NHL, Maersk/APM Terminals, Electronic Arts, Warner Bros, Armstrong, Heineken, and Coca Cola.
- Established agency-wide best practices and quality metrics for design, development, and email marketing, ensuring the successful delivery and profitability of every project.
- Designed and delivered email marketing strategy and campaigns for Disney to increase applications for the Disney College and International programs while reducing cost. Successfully exceeded all quantitative targeted metrics by as much as 300%.
- Successfully united 84 individual global brands for Tyco Fire & Security's global website relaunch, and created standardized internal and external communication strategies and processes.
- Partnered with APM Terminals to develop a web-based supply chain interface for tracking containers and global shipping, resulting in measurable efficiency and productivity improvements for the organization.

Creative Director

IGN Entertainment (ign.com) | San Francisco, CA | Jun 1997 - Jul 2003

- As a founding employee and a key player in executive management at IGN, a powerhouse in video game reviews and online content, I held a pivotal role in creating the company's brand, style guides, and creative direction.
- Led recruitment, coaching, and training for the 60+ member creative team responsible for developing branding, interfaces, editorial graphics, and advertising for dozens of lifestyle channels, resulting in a significant increase in viewer engagement.
- Spearheaded the strategy, design, and development of online marketing campaigns for top brands such as Visa, HBO, Heineken, Reebok, Activision, Ford, Nike, and Universal, that directly contributed to the substantial revenue success of the company, leading to a successful IPO.
- Collaborated with the Interactive Advertising Bureau (IAB) to define new online advertising standards that fundamentally changed revenue streams for online editorial organizations.
- Ensured consistent brand alignment and maintenance across all internal and external web properties, as well as physical game packaging distributed by publishing partners.

* Also played Goofy at Disney World and have an aggressive fear of spiders, but neither are really relevant here.

Skills	User Experience D	lesign	User Research		User-	centered De	esign	Product Desi Product Lifecycle		ign	Graphi	ic Design
	Leadership	Team M	Team Management		eative Di	irection	Prod			Stor	rytelling	
	Digital Strategy	Busine	ess Metrics	Budg	jeting	Agile N	lethods	Adobe Creative Suite		tive Suite	Ske	tch/Figma
	Communication	Inne	ovation	Inclusic	on	Critical Thinking		Goal Oriented			Coaching & Mentorship	

Education Florida State University

Bachelor of Science | Studio Art | Tallahassee, FL | Aug 1994 - Dec 1996

Polk State College

Associate of Arts | General Studies | Winter Haven, FL | Aug 1991 - Jun 1994

Volunteering Creative Consultant

CultureALL | Dec 2023 - Present Providing pro bono creative and marketing services to help locate and train new ambassadors to represent their culture in classrooms and companies across the midwest.

Strategic Communications Committee Member

United Way of Central Iowa | Sep 2018 - Present Contributing marketing expertise as a Strategic Communications Committee Member to drive successful community initiatives, enhance brand awareness, and drive growth in donations for the organization.

Marketing Consultant

Thriving Families Alliance | May 2020 - Oct 2022 Provided pro bono design and marketing services, resulting in an increase in client retention and a growth in community engagement.